



The Saviour

Photo Recovery

5.0

Installation Guide

Overview

Digital multimedia files may accidentally get deleted while deleting files, or formatting storage device. Files may also get lost due to corruption of the storage device. But now, there is no need to worry if your pictures, audio files or video files have got deleted or lost from your computer hard disk, pen drive, or memory card.

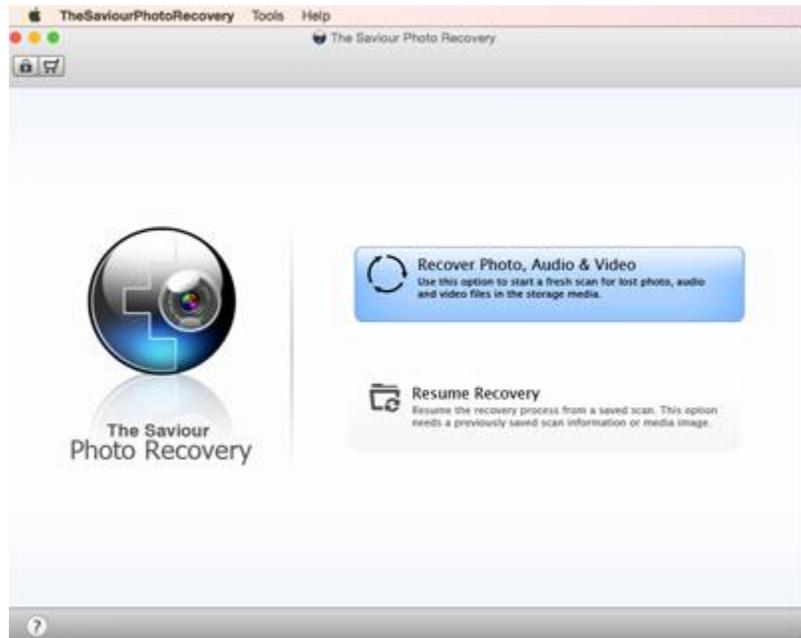
The Saviour Photo Recovery software can easily recover all your lost images and media files. It supports a range of digital photo file formats, audio file formats, and video file formats for recovery. Almost all the popular brands of cameras are supported by the software. If the file type is not listed in the list of supported formats, it can be added using *Add Header* feature of the tool. Even if the lost media files are stored on a memory card, they can be effectively found by the photo recovery software.

Digital card reader or external storage media are also supported by **The Saviour Photo Recovery**. When you attach a storage device to the computer, your computer must recognize it for running the recovery software on it. Computer assigns a drive letter to all recognizable card readers, or external storage media.

The Saviour Photo Recovery performs a scan to find all the recoverable images and media files. A preview of the scanned images and media files is provided. A scan information file of the scanned storage media can be saved. This saved scan information file can be used later to recover lost images and media files by help of **The Saviour Photo Recovery**.

What's new in this version?

- New and enhanced user interface.
- Support for Yosemite 10.10



**The Saviour Photo Recovery
Main Screen**

- Support for encrypted file system.
- Support for Unicode.
- Support of four view of results - details view, list view, thumb view and cover flow view.
- Advanced option of preview in Preferences.
- Updated Drive Information added.
- Improved support for HFS+, FAT32, ExFAT and NTFS.
- Support for SMART Status of drive.
- Support for MXF movies, Three Camera model of HD-MOV, Adobe EPS (Mac) and Adobe EPS (Windows).
- Option for Supported File Format and Select Region.
- Preview support for corrupted files in safe mode, both in thumbnail view and running preview.
- Option to Check-Uncheck file(s) and folder(s) for recovery using Space bar.
- Option for Add Header and Edit Header.
- Option for Zoom In and Zoom out photos by slider for Thumb view.
- Estimated time display for scanning process.

Key Features

- Almost all supported file formats have been updated for improved recovery.*
- Supports thumbnail recovery for photo file formats.
- Displays deleted files and folders in a tree hierarchy (for FAT, exFAT and NTFS file systems).
- Supports recovery of files with original date timestamp, camera model / name, resolution and file name, if available.
- Supports additional Classic, File List and Deleted List tree view for volume scan (of FAT, exFAT & NTFS file systems).
- Fast recovery of lost image and media formats.
- Raw recovery from storage devices.
- Recovery from corrupt memory card.
- Recovery of files from formatted memory devices.
- Supports creating image of the memory for recovery at later stage.
- Supports a wide range of media formats for recovery.
- User can resume recovery by help of saved .dmg file, or scan information.
- Provides preview of found photos, audio, and video files.
- Supports all type of memory card devices.
- Supports scanning of 2 terabytes of storage space.
- Provides option to add file headers.
- Auto refreshing list of attached storage devices.

- New user-friendly interface (with re-size capability).

* For a complete list of supported files, click [here](#).

Why The Saviour Photo Recovery?

The Saviour Photo Recovery incorporates numerous features in it. It performs a thorough scan of the preferred storage device and recovers all the recoverable lost media files. Recovery of image files, video files, and audio files is easily done.

Recovers Deleted/Lost digital Photos

The Saviour Photo Recovery is capable of recovering all the lost and deleted photos from any type of digital storage device. Even if the storage device is formatted, damaged or corrupt, the software easily recovers the images from it. Canon (CR2 /CRW), EPSON (ERF), Fujifilm (RAF), Kodak (K25 /KDC /DCR), Konica Minolta (MRW), Mamiya (MOS), Mamiya (MEF), Nikon (NEF, NRW), Olympus (ORF), Panasonic (Raw), Pentax (PEF), Sony (SR2, ARW, SRF), Sigma (X3F), DNG, DJVU, PGM, Adobe EPS (Mac), Adobe EPS (Windows) and TGA photo formats are supported by the software.

Recovery of Video Files

Photo Recovery software allows preview and recovery of lost, deleted, and inaccessible video files. Video recovery is done without hampering the visual quality of the videos. MP4, 3GP, AVI, MPEG, Matroska Video File (MKV), AVCHD Video File (MTS), Divx Encoded Movie File (DIVX), MOI Video File, Video Object File (VOB), OGG Media Player (OGM), 3G2, ASX, MTS, AJP, F4V, VID, TOD, HDMOV, MOV, MQV, M4B, M4V, WMV, MXF movies and SVI video file formats are supported by the application.

Note: For a high recovery rate, do not save new data in the drive or card that you have formatted, or from which you have deleted photos.

Audio File Recovery

Now, you can hear your deleted favorite audio song collection once again. **The Saviour Photo Recovery** has made possible recovery of lost songs, karaoke, music compositions, or any other lost audio file. Audio file types recoverable by software are RPS, MP3, AU, WAV, MIDI, OGG, AIFF, RM, WMA, RA, M4P, M4A, ACD, AMR, AT3, CAFF, DSS, IFF, M4R, NRA, and SND files.

Recovers Photos Stored in Memory Card of Camera

All the brands and models of cameras are supported by **The Saviour Photo Recovery**. Photo lost due to deletion and formatting of the memory card attached to camera are recovered back. RAW recovery of photos from camera manufactured by Sony, Nikon, Canon, Samsung, Pentax, Minolta, Kodak, Sigma, Fuji, Olympus, Epson, Mamiya and Panasonic are supported.

Memory Card Recovery

Removable storage media is supported by **The Saviour Photo Recovery**. If you have stored your images and other multimedia files in memory card devices, this recovery application support recovery of deleted files from them. The corrupt or damaged internal or external media should be recognized by the Macintosh operating system. Memory cards, USB storages devices, Flash Cards, SD Card (Mini SD, Micro SD, and SDHC Card), CF Card, Mini Disks and all other Macintosh based hard drives are supported for recovery.

Scan and Preview of Media Files

The Saviour Photo Recovery scans through the preferred storage device and finds all the images and other media files. You can preview the recovered files. The scan information can be saved to resume recovery process at a later stage.

Recover a Specific Hard Drive/Volume Region or Specific File Types

The application allows you to perform a scan of a desired region of hard drive. Media files found in the region are provided for preview and recovery. It is also possible to scan the memory only for desired file types.

Installation

Before installing the software, ensure that your computer meets the minimum system requirements.

Minimum System Requirements

- **Processor:** Intel
- **RAM:** 1 GB recommended
- **Hard Disk:** 100 MB of free space
- **Operating System:** Mac OS X 10.6 and above

To install the software:

1. Unpack **TheSaviourPhotoRecovery.dmg.zip** file.
2. Decompressing the zip file and double click the **dmg** file. This step will mount a virtual volume - **TheSaviourPhotoRecovery**.
3. Double-click **TheSaviourPhotoRecovery** volume to open **The Saviour Photo Recovery** application window.
4. Drag **The Saviour Photo Recovery** file to the **Applications** folder.
5. To launch the software, double click on **The Saviour Photo Recovery** file in **Applications** folder.
6. This displays **License Agreement**. If user accepts the **License Agreement**, then the software is launched; otherwise, it terminates.

To remove the software, drag and drop the **TheSaviourPhotoRecovery** file from **Applications** folder to **Trash**.

Ordering the Tool

Order The Saviour Photo Recovery

The software can be purchased online. For price details and to place an order, click [here](#).

Alternatively, if you are using the demo version, you can click the *Buy* link in the *Help* menu, or click *Buy*



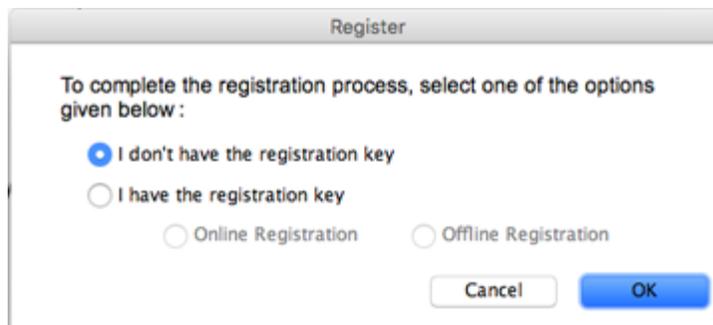
icon on main interface.

Registering the Tool

The demo version is just for evaluation purpose and must be eventually registered to use the full functionality of the software. The software can be registered using the Registration Key which you will receive via email after purchasing the software.

To register the software:

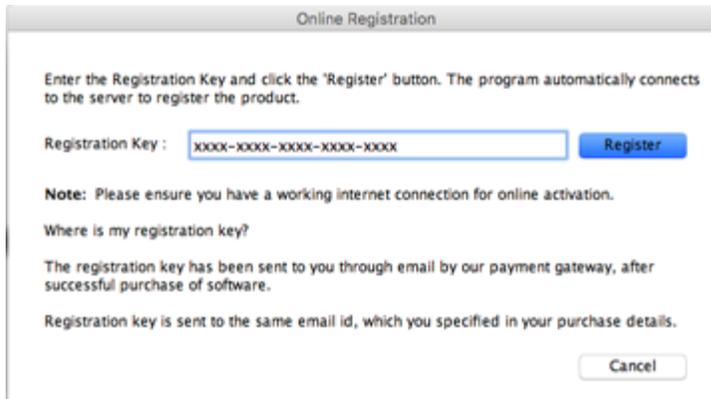
1. Run demo version of **The Saviour Photo Recovery** software.
2. On **Tools** menu, click **Register** option. *Register* window is displayed as shown below.



3. Choose 'I don't have the registration key' (Use this option if you have not purchased the product) or select 'I have the registration key' (Use this option if you have already purchased the product).

To register the software, when you do not have a registration key, follow the steps given below:

1. In the *Register* window, select '**I don't have the registration key**' option. Click **OK**, to go online and purchase the product.
2. Once the order is confirmed, a Registration Key will be sent to the email provided at the time of purchase.
3. In the *Online Registration* window, type the **Registration Key** and click **Register** button (Please ensure that you have an active Internet connection).



4. ' *Activation Completed Successfully* ' message is displayed after the process is completed successfully. Click **OK**.

To register the software, when you have a key, follow the steps given below:

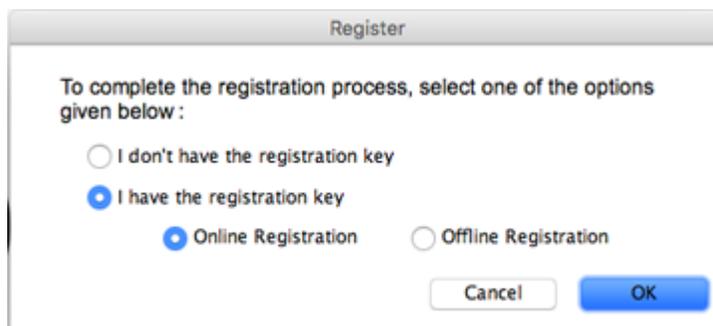
1. In the *Register* window, select '**I have the registration key**' option.
2. You can choose either '*Online Registration*' (Use this option to register the software over Internet) or '*Offline Registration*' (Use this option to register the software manually / through e-mail if for any reason, Internet connection is unavailable).

- **Online Registration**

Online Registration is possible only when an active Internet connection is available.

- **To register the software online:**

1. From the *Register* window, select **Online Registration**. Click **OK**.



2. An **Online Registration** dialog box will appear.
3. Type the **Registration Key** (received through email after purchasing the product) in the field of Registration Key. Click **Register**.

Online Registration

Enter the Registration Key and click the 'Register' button. The program automatically connects to the server to register the product.

Registration Key :

Note: Please ensure you have a working internet connection for online activation.

Where is my registration key?

The registration key has been sent to you through email by our payment gateway, after successful purchase of software.

Registration key is sent to the same email id, which you specified in your purchase details.

4. The software would automatically communicate with the license server to verify the entered key. If the key you entered is valid, software will be registered successfully.

- **Offline Registration**

Offline Registration enables you to register the product when your computer does not have an Internet connection.

- **To register the software offline:**

1. From the *Register* window, select **Offline Registration**. Click **OK**.

Register

To complete the registration process, select one of the options given below :

I don't have the registration key

I have the registration key

Online Registration Offline Registration

2. An **Offline Registration** dialog box will appear displaying **Registration ID** in its respective field.

Offline Registration

You need to send below listed 'Registration ID' to 'support@dsaviour.com' to get your 'License Key'. If you have already received your 'License Key', enter it and click 'Register' button to register the product.

Registration ID:

License Key:

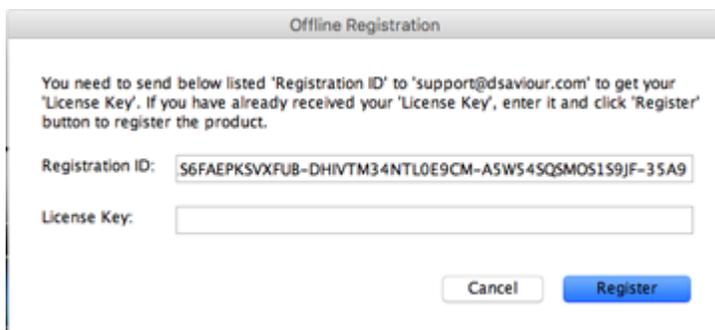
Transfer License

The **Saviour Photo Recovery** allows you to transfer the license of the registered software to another computer on which you want to run the software with full functionality. This operation deactivates the product on your current computer so it can be reactivated on the new computer.

To transfer a software license from one computer to another, please follow the specific steps below:

On Target Computer:

1. Run demo version of the software.
2. In **Tools** Menu on Menu Bar, click **Register**. A new dialog appears.
3. From the *Register* window, select **Offline Registration**. Click **OK**.
4. An **Offline Registration** dialog box will appear displaying **Registration ID** in its respective field.



The screenshot shows a dialog box titled "Offline Registration". The text inside reads: "You need to send below listed 'Registration ID' to 'support@dsaviour.com' to get your 'License Key'. If you have already received your 'License Key', enter it and click 'Register' button to register the product." Below the text, there are two input fields. The first is labeled "Registration ID:" and contains the text "S6FAEPKSVXFUB-DHIVTM34NTL0E9CM-ASW54SQSMOS1S9JF-35A9". The second is labeled "License Key:" and is empty. At the bottom right, there are two buttons: "Cancel" and "Register".

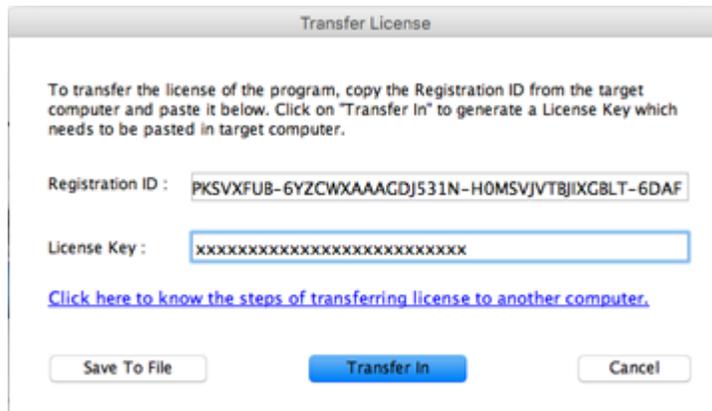
On Source Computer:

1. Run registered version of **The Saviour Photo Recovery** software.
2. In **Tools** Menu on Menu Bar, click **Transfer License**.



The screenshot shows a dialog box titled "Transfer License". The text inside reads: "To transfer the license of the program, copy the Registration ID from the target computer and paste it below. Click on 'Transfer In' to generate a License Key which needs to be pasted in target computer." Below the text, there are two input fields. The first is labeled "Registration ID:" and is empty. The second is labeled "License Key:" and is empty. Below the input fields, there is a blue hyperlink: "[Click here to know the steps of transferring license to another computer.](#)". At the bottom, there are three buttons: "Save To File", "Transfer In", and "Cancel".

3. Copy the **Registration ID** displayed on the Target Computer in the field of Registration ID on the Source Computer.
4. To get your License Key, click **Transfer In** button on Source Computer. This will generate a License Key.

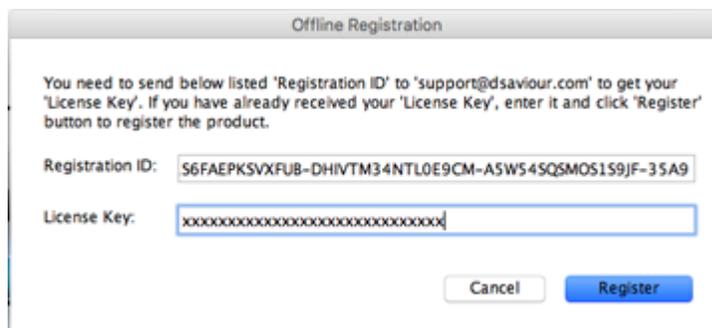


5. You can also save the License Key generated on the source computer. Click **Save to File** button to save the Registration ID and the License Key. In **Browse for Folder** dialog box, select the location where you want to save the details. Click **OK**.
6. ' *License Key has been saved successfully* ' message is displayed after the saving process is completed successfully. Click **OK**.

This will deactivate the product on Source Computer and you will no longer be able to use the software anymore on this computer.

On Target Computer:

1. Type the **License Key** which you have generated on the Source Computer in the provided field of License Key.



2. Click **Register** to complete the activation process.

3. ' *Activation Completed Successfully* ' message is displayed after the process is completed successfully. Click **OK**.

Updating the Tool

The Saviour helps you in keeping your application updated. Update option in the application is capable of checking and installing the latest updates. The wizard checks for latest minor and major versions available online. Minor version can be easily downloaded through the update wizard. However, the major version available has to be purchased.

If updates are available for the product, update wizard pops up while you are running **The Saviour Photo Recovery**. While updating the software, it is recommended to close all the running programs.

To update **The Saviour Photo Recovery**, do one of the following:

To check automatically,

1. Run **The Saviour Photo Recovery**. **Update** screen pops up along with the main user interface.
2. Click **Update** button to download the latest minor version, or click the displayed link to purchase the major version. It may take few seconds or minutes to download the updates. After successful update, updated application will be launched automatically. Click **Cancel**, to check for updates manually.

To check manually,

1. Run **The Saviour Photo Recovery**.
2. Select **Preferences** option on **TheSaviourPhotoRecovery** menu. **Preferences** window opens.
3. In the **Preferences** window, click **Update**  button.
4. To check for updates instantly, click **Check for updates now** button.
5. If updates are available, **Update** screen will be displayed. If no updates are available, you will get an '**Your Software has all latest updates installed**' message.
6. Click **Update** button to download the latest minor version, or click the displayed link to purchase the major version. It may take few seconds or minutes to download the files. After successful update, updated application will be launched automatically.

Technical Support

Our Technical Support professionals will give solutions for all your queries related to the products.

For **price details** and to **place the order**, click <http://www.dsaviour.com/photo/buy-now.php>