



# **The Saviour**

# **PST Repair 1.0**

## **User Guide**

# Overview

**The Saviour PST Repair** offers a complete solution to repair damaged Microsoft Outlook Personal Storage (PST) files.

The software repairs corrupt PST files and restores all its content such as e-mails, attachments, contacts, calendars, tasks and journals. **The Saviour PST Repair** scans and extracts data from a damaged PST file, repairs it and then saves it as a new usable PST file. To view repaired items, you need to import the new PST file into MS Outlook.

**The Saviour PST Repair** also ensures recovery of accidentally deleted e-mails that you have emptied from the deleted items folder. After recovering the PST file, the software shows its original content. All folders from the original PST file are shown along with their content in a three-pane structure.

## Key features:

- Enables you to view messages in a 3-view format.
- Selective recovery of mails.
- Find option to search mails faster.
- Repairs e-mails, calendar entries, contacts, notes, tasks and journals from damaged PST files.
- Restores formatting from RTF and HTML messages.
- Repairs encrypted PST files.
- Repairs PST files larger than 2GB.
- Repaired file is saved as new PST file on any (including network) disk visible by the host operating system.
- Can save single mail messages in MSG, EML, RTF, HTML, and PDF format. Creates unique profile for individual PST files.
- Right-click option to save emails in any one of the following formats from preview section itself - MSG, EML, RTF, HTML, and PDF.
- Option to arrange scanned emails and messages as per Date, From, To, Subject, Type, Attachment, and Importance. You can also arrange the scanned emails in form of groups.
- Support for MS Office 2016 / 2013 / 2010 / 2007 / 2003 / 2002 (XP) / 2000.

# Installation Procedure

Before installing the software, ensure that your system meets the minimum system requirements.

## Minimum System Requirements

- **Processor:** Pentium Class
- **Operating System:** Windows 10 / Windows 8 / Windows 7 / Windows Vista / Windows XP
- **Memory:** 512 MB
- **Hard Disk:** 50 MB of free space
- **MS Outlook:** 2016 / 2013 / 2010 / 2007 / 2003 / 2002 (XP) / 2000
- **Internet Explorer:** Version 6.0 or later

## To install the software:

1. Double-click **TheSaviourPSTRepair.exe** executable file to start installation. **Setup - The Saviour PST Repair** dialog box is displayed.
2. Click **Next. License Agreement** dialog box is displayed.
3. Choose **I accept the agreement** option. **Next** button will be enabled. Click **Next. Select Destination Location** dialog box is displayed.
4. Click **Browse** to select the destination path where the setup files will be stored. Click **Next. Select Start Menu Folder** dialog box is displayed.
5. Click **Browse** to provide path for program's shortcuts. Click **Next. Select Additional Tasks** dialog box is displayed.
6. Select check boxes as per your choice. Click **Next. Ready to Install** dialog box is displayed.
7. Review your selections. Click **Back** if you want to change them. Click **Install** to start installation. The **Installing** window shows the installation process.
8. On completion of the installation process, **Completing The Saviour PST Repair Setup Wizard** window is displayed. Click **Finish**.

**Note:** Clear **Launch The Saviour PST Repair** check box to prevent the software from launching automatically.

# **Launching the Software**

**To launch The Saviour PST Repair in Windows 10:**

- Click Start icon -> All apps -> **The Saviour PST Repair** -> **The Saviour PST Repair**. Or,
- Double click **The Saviour PST Repair** icon on the desktop. Or,
- Click **The Saviour PST Repair** tile on the home screen.

**To launch The Saviour PST Repair in Windows 8:**

- Click **The Saviour PST Repair** tile on the home screen. Or,
- Double click **The Saviour PST Repair** icon on the desktop.

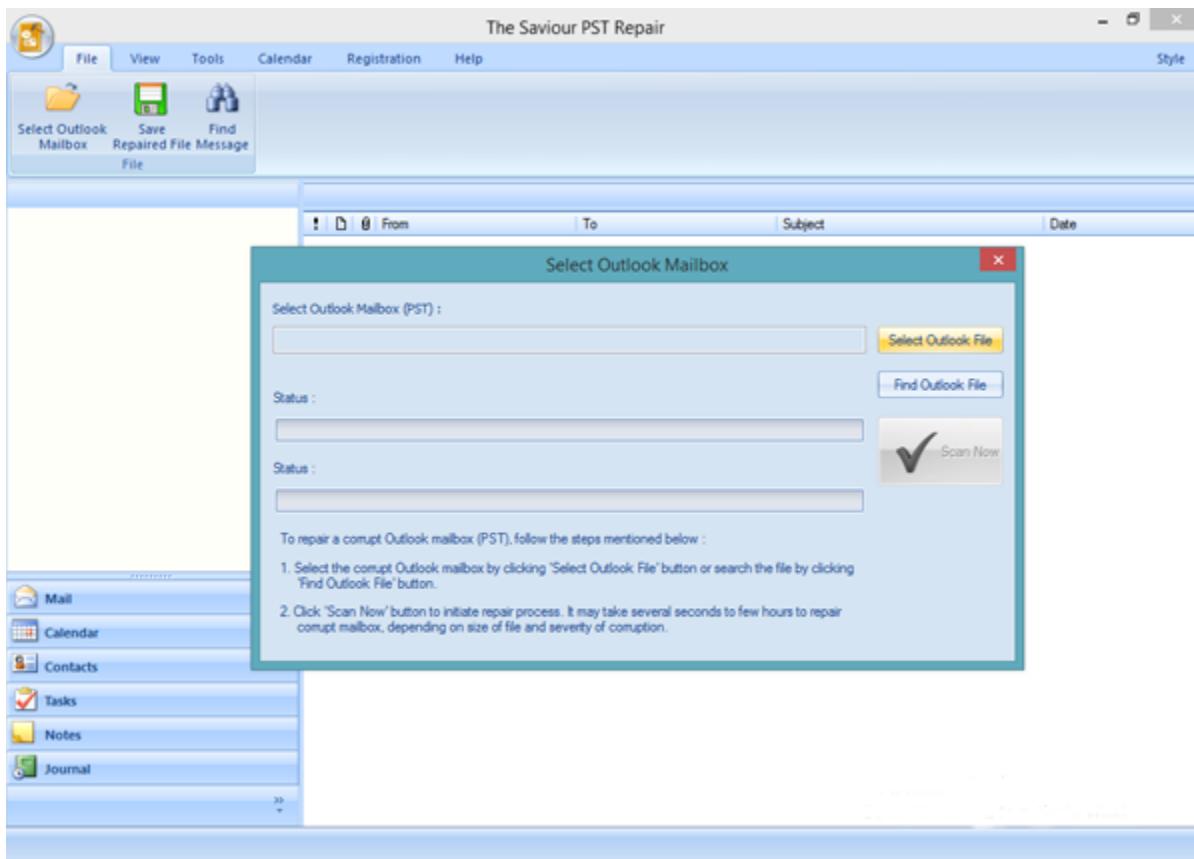
**To start the application, do one of the following in Windows 7 / Vista / XP:**

- Click Start -> All Programs -> **The Saviour PST Repair** -> **The Saviour PST Repair**. Or,
- Double click the **The Saviour PST Repair** icon on the desktop. Or,
- Click **The Saviour PST Repair** icon in Quick launch.

# User Interface

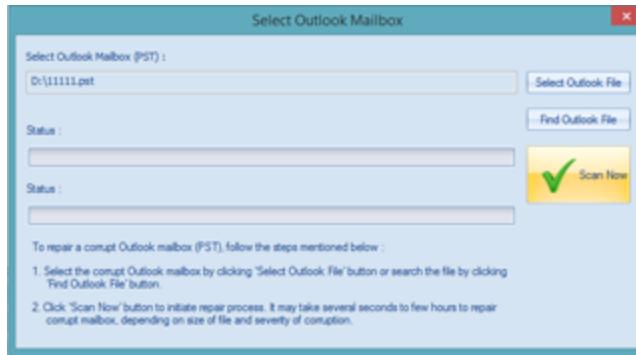
The Saviour PST Repair has a simple and easy to use Graphical User Interface (GUI). The GUI of **The Saviour PST Repair** resembles the GUI of MS Office 2007.

After launching the software, the main user interface appears as shown below:



The user interface contains menus and buttons that allow you access various features of the software with ease.

When you start **The Saviour PST Repair**, the Select Outlook Mailbox dialog box opens as shown below:



To select a PST file, click on **Select Outlook File** button. Select the PST file that needs to be repaired and then click **Scan Now** to start the repairing process.

The **Saviour PST Repair** also allows you to search for PST files, in case you don't know the location of the PST files to be repaired. Click on **Find Outlook File** button, **Find Mailbox** dialog box opens. Use **Look in** to specify the drive in which you wish to search for PST files, and then click **Start** to search for files.

**Note:** *Select Outlook Mailbox* dialog box can also be opened by selecting **Select Outlook Mailbox** in the **File** menu.

# Menus

## File

### Select Outlook Mailbox

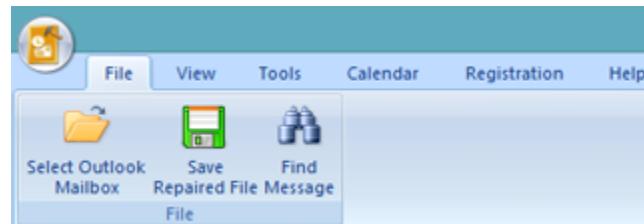
Opens **Select Outlook Mailbox** dialog box, using which you can select / search for PST files.

### Save Repaired File

Saves the repaired PST file at your specified location.

### Find Message

Use this option to search for specific emails and messages from the list of the scanned emails.



File Menu

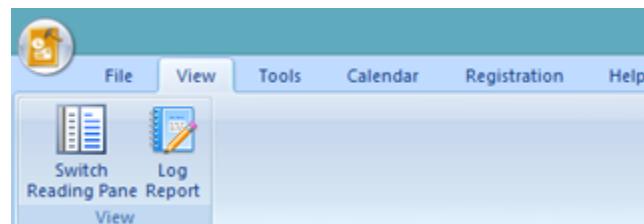
## View

### Switch Reading Pane

Use this option to switch between horizontal and vertical views of the reading pane.

### Log Report

Use this option to view the log report.

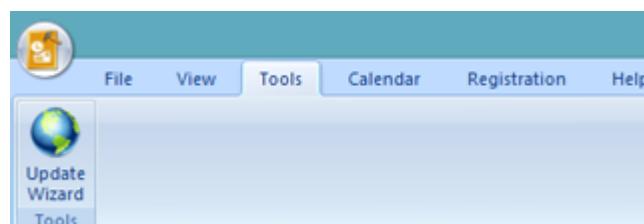


View Menu

## Tools

### Update Wizard

Use this option update your software



Tools Menu

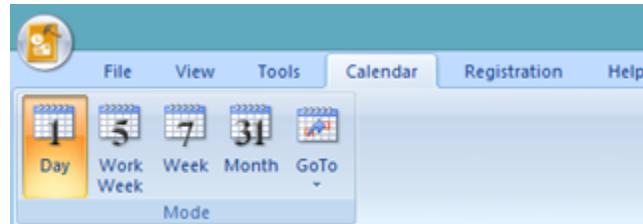
## Calendar

### Day

Use this option to list all the entries of a particular day from the list of the scanned emails.

### Work Week

Use this option to list all the entries of a work week (from Monday to Friday).



Calendar Menu

### Week

Use this option to list all the entries of a week (from Monday to Sunday).

### Month

Use this option to list all the entries of a particular month.

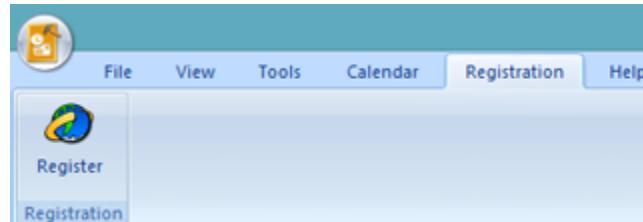
### GoTo

Use this option to list all the entries of the current date or any particular date.

## Registration

### Register

Use this option to register the software after purchasing the software.



Registration Menu

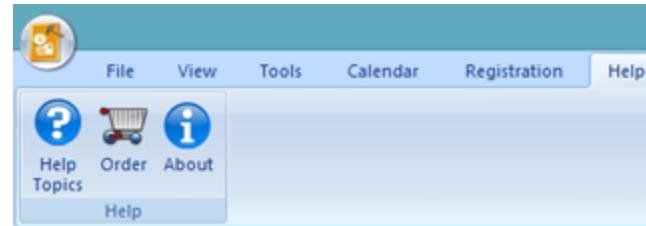
## Help

### Help Topics

Use this option to open the help manual of the software.

## Order

Use this option to [buy](#) **The Saviour PST Repair.**



Help Menu

Use this option to read information about the software.

## Style

Use this option to switch between various themes for the software, as per your choice. **The Saviour PST Repair** offers the following themes: **Office 2007 (Blue, Black, Silver, Aqua)**, **Office 2010 (Blue, Black, Silver)**, and **Office 2013 Theme**.



Style Menu

# Buttons

The Saviour PST Repair toolbar has following buttons / options:



Click this button to open **Select Outlook Data File** dialog box.



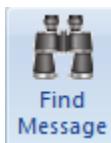
Click this button to save the repaired PST file to a location of your choice.



Click this button to switch between horizontal and vertical views of the reading pane. When you click on a folder in left-pane, by default, the right pane shows the details in horizontal columns position. You can click **Switch Reading Pane** icon to change the position to vertical columns.



Click this button to view the **log report**, which contains the details of the repairing process.



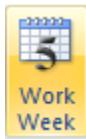
Click this button to open **Find Message** dialog box, using which you can search for specific emails using sender's email, recipient's email, subject, or date.



Click this button to update your software. Use this option to check for both, major and minor versions of the software.



Click this button to list all the entries of one particular day from the list of the scanned emails.



Click this button to list all the entries of a work week (from Monday to Friday).



Click this button to list all the entries of a week (from Monday to Sunday).



Click this button to list all the entries of a particular month.



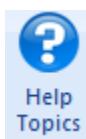
Click this button to list all the entries of the current date.



Click this button to list all the entries of a particular day (any single day except the current date).



Click this button to register the software after purchasing.



Click this button to open the help manual for **The Saviour PST Repair**.



Click this button to purchase the software.



Click this button to read more information about the software.

# Ordering the Software

To know more about **The Saviour PST Repair**, click [here](#).

To purchase the software online, please visit <http://www.dsaviour.com/buy-now.php>

Alternatively, click on **Order** icon in **Help** Menu on **Menu** Bar to purchase the software online.

Select either of the methods given above to purchase the software.

Once the order is confirmed, a serial number will be sent to you through e-mail, which would be required to activate the software.

# Registering the Software

You can download demo version of **The Saviour PST Repair** software from here. The demo version is just for evaluation purposes and you must eventually register the software to use its full functionality. Once you purchase the software, you will receive a key using which you can register the software.

You can register the software using any of the following methods:

- Online Registration

After purchasing the software, a serial number will be sent via email, which is required to register the software. You need to enter the serial number, which is then verified by a license server and on verification, the software is registered.

- Manual Registration

To register the software manually, you will need to generate a PHX\_REG.txt file. After verification of the serial number and purchase details, the site key, which is required to register the software manually, will be sent to your email address.

**Note:** *If the software is downloaded from <http://www.dsaviour.com/buy-now.php> (i.e., ESD version), it must be registered using Serial Number (received through email after purchasing the product) to use all the features of the software.*

*If the software is installed using the product installation CD (i.e., BOX version), hardware lock, that is available with the software kit, is mandatory for the functioning of the software.*

# Online Registration

To register the software online:

1. Launch demo version of **The Saviour PST Repair** software.
2. From **Menu Bar**, select **Registration**. Click **Register**.
3. In **Registration Option** dialog box, select **I have the registration key**.
4. Select **Online Registration**. Click **OK**. A warning will appear, click **OK** to continue.
5. In **Welcome to The Saviour - Electronic Registration Wizard**, click **Next**.
6. Type the serial number (received through email after purchasing the product) in serial number field. Click **Next**.
7. The software would automatically communicate with the license server. After the registration is done, click **Finish** to complete the registration process.



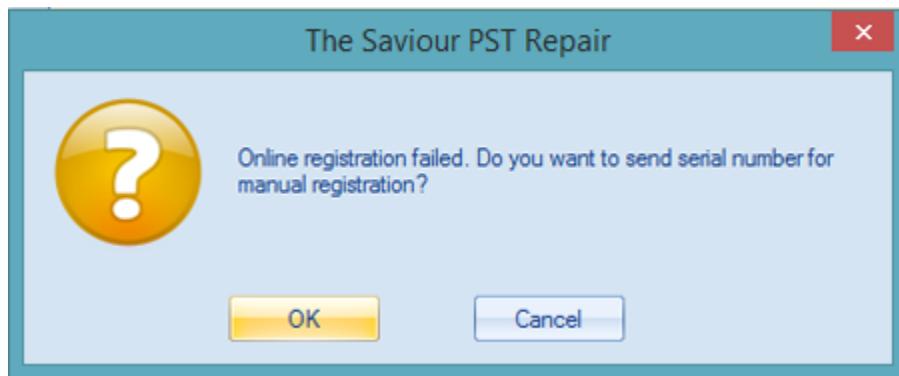
**Registration Screen**

**Note:** You can generate PHX\_REG.txt file manually via online activation. View [Manual Registration](#) to perform the process of generating PHX\_REG.txt file.

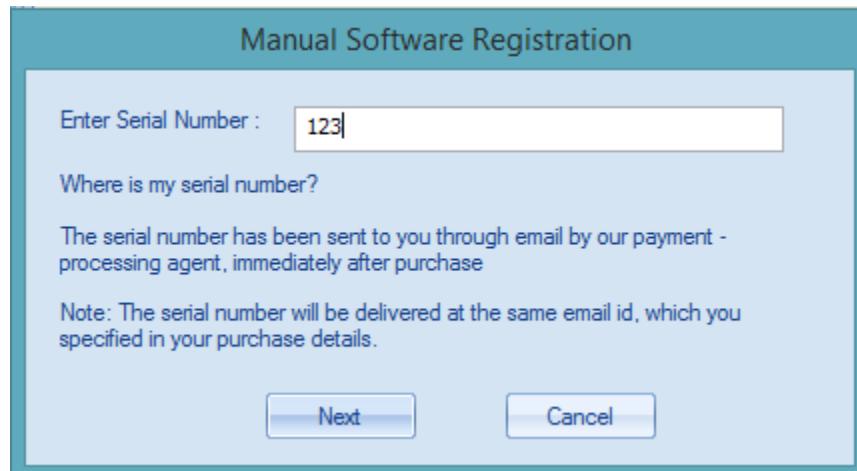
# Manual Registration

To register the software manually:

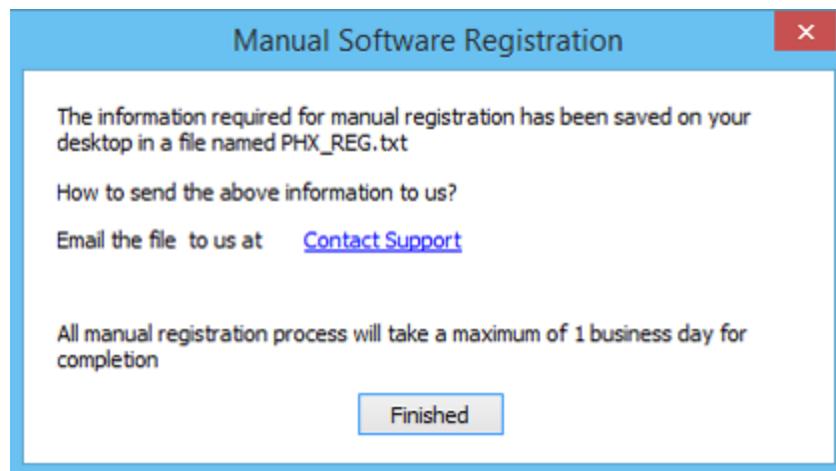
1. Launch the demo version of **The Saviour PST Repair**.
2. From **Menu Bar**, select **Registration** option. Click **Register**.
3. In **Registration Option** dialog box, select **I have the registration key**.
4. Select **Online Registration**. Click **OK**. A warning will appear, click **OK** to continue.
5. In **Welcome to The Saviour - Electronic Registration Wizard**, click **Cancel**.
6. **The Saviour PST Repair** dialog box will open, click **OK**.



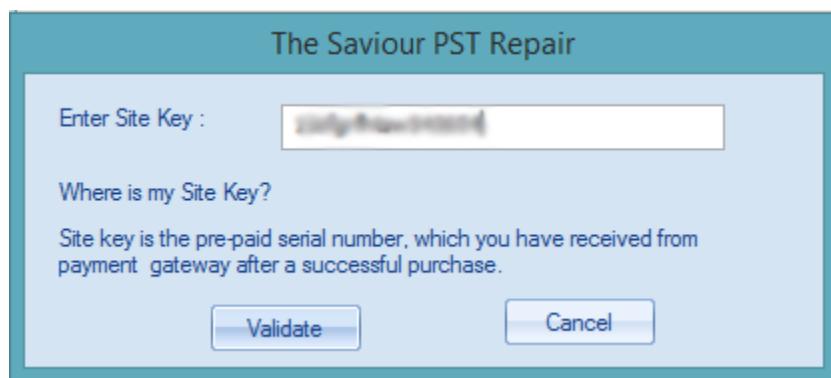
7. In **The Saviour PST Repair -Manual Software Registration** dialog box, enter the serial number that you receive once you purchase the software. Click **Next**.



8. A file named PHX\_REG.txt is created on your desktop. Click **Finished**.



9. After verifying the purchase details, you will receive the site key, which is required to register the software manually.
  10. After receiving the Site Key, open **The Saviour PST Repair**. In **Registration Option** dialog box, select **I have the registration key**.
  11. Select **Manual Registration** and Click **OK**.
  12. Enter the Site Key in **The Saviour PST Repair** dialog box. Click **Validate**.



**Note:** The site key is delivered to the email address through which the serial number is sent.

# Updating the Software

The Saviour releases periodical software updates for **The Saviour PST Repair** software. You can update the software to keep it up-to-date. These updates can add a new functionality, feature, service, or any other information that can improve the software. Update option of the application is capable of checking for latest updates. This will check for both latest minor and major versions available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version of the software cannot be updated.

## To update The Saviour PST Repair:

1. Go to **Tools** option in **Menu Bar**. Click **Update Wizard**.
2. **The Saviour Update Wizard** window will open. Click **Next**. The wizard will search for latest updates, and if it finds any new updates, a window will pop up indicating its availability.
3. Click **Next** and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

## Live Update may not happen due to following reasons:

- Internet connection failure
- Updates are not available
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

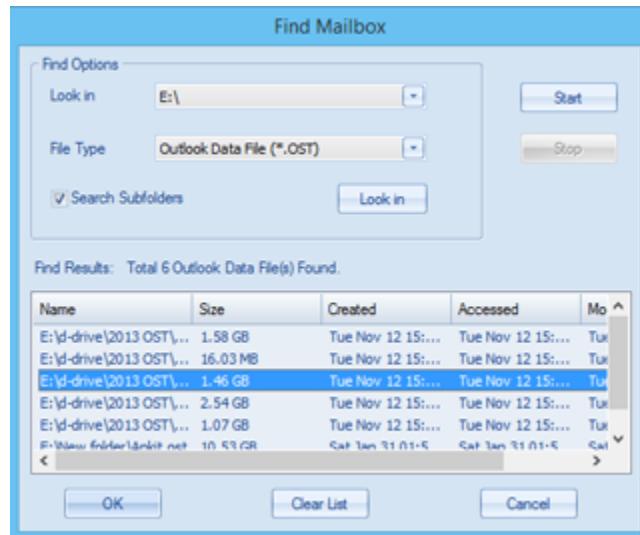
**Note:** If a major version is available, you need to purchase the software in order to upgrade it.

# Find PST Files

The **Saviour PST Repair** allows you to search for PST files in your computer. Using the **Find Outlook File** option, you can search for PST files in your computer's drives, folders and sub folders. However, you can only select one drive at a time to search for PST files.

## To Find PST files in drives:

1. From **File menu**, click on **Select Outlook Mailbox** icon to open **Select Outlook Mailbox** dialog box.
2. Click **Find Outlook File** button. **Find Mailbox** dialog box opens.
3. From **Look in** field under **Find Options** section, select the drive you want to search for PST files. Click **Start**.
4. After the search is finished, a list of PST files found in the selected drive is shown in **Find Mailbox** dialog box, under the **Find Results** section.



## To Find PST files in folders and subfolders:

1. From **File menu**, click on **Select Outlook Mailbox** icon to open **Select Outlook Mailbox** dialog box.
2. Click **Find Outlook File** button. **Find Mailbox** dialog box opens.
3. In **Find Mailbox** dialog box, click **Find in folder** button. **Browse for Folder** dialog box opens.
4. Select the folder from which you want to search PST files. Click **Start**. Also, if you want to search subfolders within that folder, select **Search Subfolders** checkbox.
5. After the search is finished, list of PST files found in the selected drive is shown in **Find Mailbox** dialog box, under **Find Results** section.

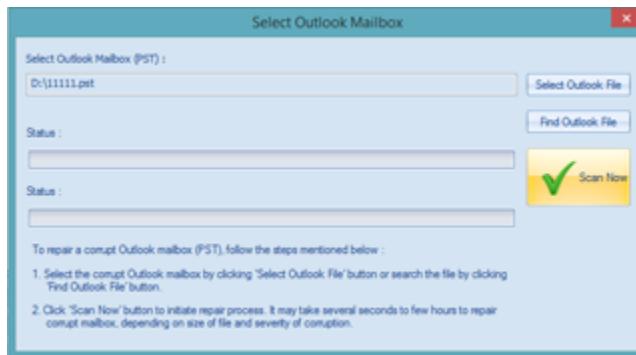
**Note:** Click **Clear List** button to clear the search result.

# Repair PST Files

If you know the location of PST files, then you can directly specify the location and start repairing e-mails from that file. If you do not know the location, then you can search the required PST file by using the search functionality of **The Saviour PST Repair** software.

## To repair PST files:

1. Run **The Saviour PST Repair** software. From the **Select Outlook Mailbox** dialog box, select / find the PST files that you want to repair. Click **Scan Now** to start scanning the selected PST file.
2. The time required for scanning depends on the size of the selected PST file. You can stop the scanning process by clicking **Stop** button, which appears during the scanning process.

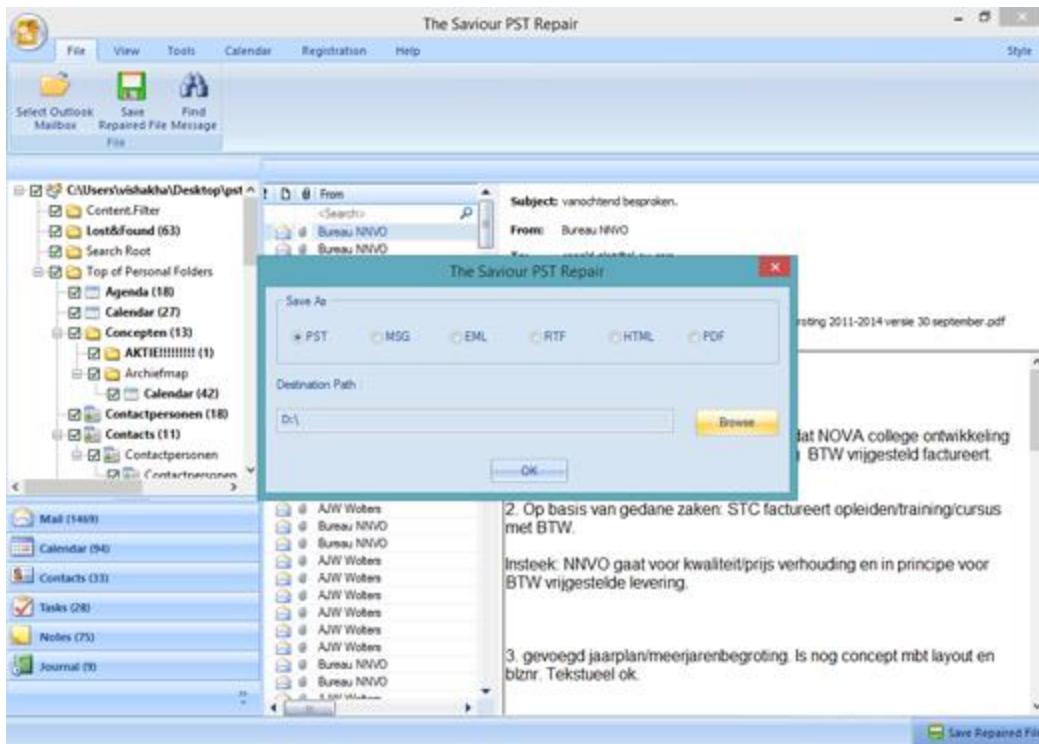


3. After completion of the scanning process, **The Saviour PST Repair** application window shows the preview of the PST file. The repaired file, along with its original content is shown in a three-pane structure.

All repaired folders with number of files in them will be listed in the left-pane, under the root node. Click on a folder to view its emails. Click an email to view its content. In addition to emails, calendar, contacts, tasks, notes, and journals can also be viewed by clicking on their respective tabs.

To switch between vertical and horizontal reading panes, click **Switch Reading Pane** icon in **View Menu**.

4. To save the repaired PST file, click **Save Repaired File** icon in **File Menu**. **The Saviour PST Repair** dialog box opens. Click **Browse**.
5. In **Browse for Folder** dialog box, select the location where you want to save the repaired PST file. Click **OK**.



6. The PST file will be saved at your specified location. You will need to [import](#) the repaired PST file to Microsoft Outlook in order to use it.

**Note:** You can stop the scan and repair process individually. If you stop the scanning process, then no files will be recovered. If you stop the repairing process, then those files will be shown, that were repaired until the process was stopped. Also, Microsoft Outlook should be closed before starting the scanning process. Recovery of deleted data is not possible after performing compacting or Archiving operation.

# Find, View and Save a Single Message

The Saviour PST Repair allows you to find and repair a particular message from the PST file. The software offers a **Find Message** feature, which helps you narrow the search using various search options. You can save a message directly from the search result in EML, MSG, RTF, HTML or PDF format.

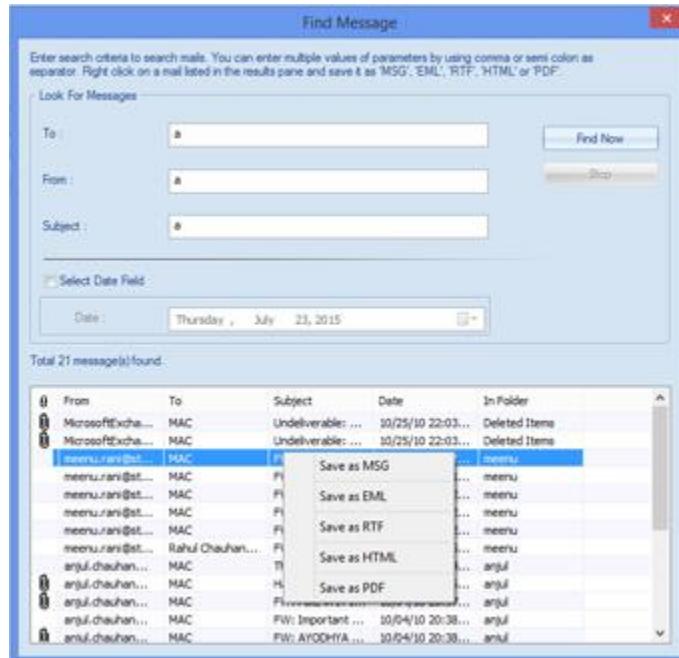
## To find messages:

1. Click on **Find Message** icon in **File Menu**. **Find Message** dialog box opens.

2. Specify the search criteria in **Find Message** dialog box.

- In **To** field, specify all or few characters of email ids of recipients. Key words should be separated by a semicolon (;).
- In **From** field, specify all or few characters of email ids of senders. Key words should be separated by a semicolon (;).
- In **Subject** field, specify the subject that you need to search.
- If you want to search for emails sent or received on a particular date, select **Select Date Field** checkbox, and select date from **Date** drop box.

3. Click **Find Now** button to start search.



**Find Message**

## To view messages:

1. After the search is complete, a list of emails that match the search criteria is shown.
2. Double-click on an email to open it in a new window.

## To save messages:

- To save any message from the search result list, simply right-click on it and:

- Select **Save as MSG** to save the message in MSG format.
- Select **Save as EML** to save the message in EML format.
- Select **Save as RTF** to save the message in RTF format.
- Select **Save as HTML** to save the message in HTML format.
- Select **Save as PDF** to save the message in PDF format.

You need to import the message in MS Outlook in order to view it.

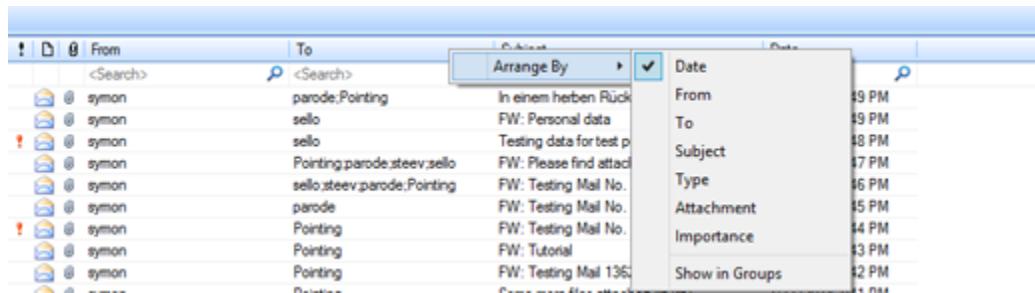
# Arrange Scanned Emails

The **Saviour PST Repair** allows you to arrange the repaired mails as per date, from, to, subject, type, attachment, and importance. This feature helps you to sort and organize the messages into pre-defined groups..

The software provides seven pre-defined, standard arrangements that you can choose from. They are available in the pane listing all the scanned emails / messages.

## To arrange scanned email and messages:

1. Run **The Saviour PST Repair**.
2. Select the PST file which needs to be repaired.
3. After scanning, the application will list all the emails repaired from the damaged PST file in the preview pane.



4. Right-click on email grid column headers and you will get the **Arrange By** option.
5. Select either of the following properties from the **Arrange By** list to list the emails as per the selected criteria:
  - Date**
  - From**
  - To**
  - Subject**
  - Type**
  - Attachment**
  - Importance**
  - Show in Groups**

## Search e-mails option at mail grid

You can search for specific emails from preview pane itself. Once the repaired PST file appears in the preview pane, you can enter the search text in the column header search box to search for emails in a given column. This search is performed on a single column only.

**To search for e-mails in preview pane, follow the steps given below:**

1. Run **The Saviour PST Repair** application.
2. Select the PST file which needs to be repaired.
3. After scanning, the application will list all the emails repaired from the damaged PST file in the preview pane.
4. Enter search text in any of mail grid search box. You can enter text in From, To, Subject, and Date mail grid column headers only.

| From        | To                          | Subject                                    | Date              |
|-------------|-----------------------------|--|-------------------|
| <Search>    | <Search>                    | <Search>                                   | <Search>          |
| ✉ ① symon   | parode;Pointing             | In einem herben Rückschlag für Indische... | 3/11/2014 1:49 PM |
| ✉ ① symon   | sello                       | FW: Personal data                          | 3/11/2014 1:49 PM |
| ❗ ✉ ① symon | sello                       | Testing data for test purpose only????     | 3/11/2014 1:48 PM |
| ✉ ① symon   | Pointing;parode;steev;sello | FW: Please find attachments.               | 3/11/2014 1:47 PM |
| ✉ ① symon   | sello;steev;parode;Pointing | FW: Testing Mail No. 1001.                 | 3/11/2014 1:46 PM |
| ✉ ① symon   | parode                      | FW: Testing Mail No. 1001.                 | 3/11/2014 1:45 PM |

5. The application will show all the emails and messages fulfilling the search criteria.

# Import PST file in MS Outlook

## To import PST file in Microsoft Outlook 2010 / 2013 / 2016:

1. Open Microsoft Outlook. From **File Menu**, select **Open -> Import**. (For MS Outlook 2013 / 2016, select **Open and Import** from **File Menu**)
2. From **Import and Export Wizard** window, select **Import from another program or file**, click **Next**.
3. In **Import a File** dialog box, select **Outlook Data File (.pst)**, click **Next**.
4. Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
5. In **Import Outlook Data File** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

## To import PST file in Microsoft Outlook 2007 / 2003:

1. Open Microsoft Outlook. From **File menu**, select **Import and Export**.
2. From **Import and Export Wizard** window, select **Import from another program or file**, click **Next**.
3. In **Import a File** dialog box, select **Personal Folder File (PST)**, click **Next**.
4. Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
5. In **Import Personal Folders** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

# **Read MSG, EML, RTF, HTML and PDF Files**

## **To read an e-mail saved as a MSG file:**

1. Navigate to the location where MSG file is saved or click on the link displayed in success message dialog box.
2. Double-click to open the file as a regular e-mail in MS Outlook window.

## **To read an e-mail saved as an EML file:**

1. Navigate to the location where EML file is saved or click on the link displayed in success message dialog box.
2. Double-click to open the file as a regular e-mail in MS Outlook window.

## **To read an e-mail saved as a RTF file:**

1. Navigate to the location where RTF file is saved or click on the link displayed in success message dialog box.
2. Double-click to open the file in Wordpad.

## **To read an e-mail saved as a HTML file:**

1. Navigate to the location where HTML file is saved or click on the link displayed in success message dialog box.
2. Double-click to open the file in your default browser.

## **To read an e-mail saved as a PDF file:**

1. Navigate to the location where PDF file is saved or click on the link displayed in success message dialog box.
2. Double-click to open the file in a PDF file reader.

# Save Log Report

With **The Saviour PST Repair**, you can save the Log Report to analyze the repairing process at a later stage.

## To save log report:

1. From **View menu**, select **Log Report**.
2. In **The Saviour PST Repair** dialog box, click **Save Log**.

The screenshot shows the 'The Saviour PST Repair' dialog box with a table titled 'The Saviour PST Repair Log Rep...'. The table has four columns: 'Item Type', 'Attachment(s)', 'Description', and 'Status'. The data in the table is as follows:

| Item Type                         | Attachment(s)                  | Description  | Status   |
|-----------------------------------|--------------------------------|--------------|----------|
| The Saviour PST Repair Log Rep... |                                |              |          |
| Source file location              | D:\11111.pst                   |              |          |
| Source file size                  | 102.70 MB                      |              |          |
| Scan start time                   | Thursday, July 23, 2015 14:... |              |          |
| Folder                            | Search Root                    | Repaired     |          |
| Folder                            | All Messages                   | Repaired     |          |
| Folder                            | SPAM Search Folder 2           | Repaired     |          |
| Folder                            | Top of Personal Folders        | Repaired     |          |
| Folder                            | Deleted Items                  | Repaired     |          |
| Message (Mail item)               | --                             | Mail         | Repaired |
| Message (Mail item)               | --                             | data         | Repaired |
| Message (Mail item)               | --                             | DATA         | Repaired |
| Message (Appointment item)        | --                             | testing      | Repaired |
| Message (Appointment item)        | --                             | testing      | Repaired |
| Message (Appointment item)        | --                             | GURGAON      | Repaired |
| Message (Appointment item)        | --                             | gurgaon      | Repaired |
| Message (Appointment item)        | --                             | delhi        | Repaired |
| Message (Appointment item)        | --                             | hjgfhgfhgfhg | Repaired |
| Message (Appointment item)        | --                             | 6y7urf67     | Repaired |
| Message (Appointment item)        | --                             | testing      | Repaired |
| Message (Appointment item)        | --                             | testing      | Repaired |
| Message (Appointment item)        | --                             | GURGAON      | Repaired |
| Message (Appointment item)        | --                             | gurgaon      | Repaired |
| Message (Appointment item)        | --                             | delhi        | Repaired |

At the bottom of the dialog box are three buttons: 'Save Log', 'Clear Log', and 'Close'.

3. In **Save As** dialog box, specify the location where you want to save the log file. Click **Save**.

## To clear log report:

1. From **View menu**, select **Log Report**.
2. In **The Saviour PST Repair** dialog box, click **Clear Log**.

# FAQs

## 1. Can I save repaired the PST files in any other format?

Yes absolutely, **The Saviour PST Repair** can save repaired messages in MSG, EML, RTF, PDF and HTML formats as well.

## 2. I have forgotten the path of my PST file. Can this application search it for me?

Yes, the application can look for PST file on your system and find it for you easily. There is a dedicated Find PST option in the application through which you can locate a particular PST and run repair on it.

## 3. I had run demo and can see preview correctly in PST Repair software window. Do I need to rescan the corrupted file?

Not at all, through the Demo version you can preview repaired file after scanning. This special feature has been included in the tool to make sure that you are able to first preview the repair results on your damaged PST file and only after you are satisfied with the results, you should decide on making the purchase and saving your repaired files.

## 4. I repaired my PST file, but I'm unable to open my Outlook after repair. How can I solve this problem?

That can happen but we are sure if you follow the steps below you can easily resolve this:

- Open your Windows "Control Panel".
- Double click on "Mail". In the **Mail Setup** dialog box, select **E-mail Accounts** to configure your email account.
- After configuring, close the dialog box and open MS Outlook.
- To view the repaired PST file, you can either select **Open -> Outlook Data File** from the **File Menu** or, Import the PST file in MS Outlook.

## 5. How much time will the Saviour PST Repair software take to repair a PST file?

The scanning time depends upon the corruption level and size of PST file. If the process is running that means that software is still scanning the corrupted file and you have to wait for this scanning process to complete. Once scanning has been completed you will be able to save the repaired file at a desired location.

## 6. I have repaired my corrupt PST file. But I'm unable to find my contacts. How can I find them?

You can easily locate and access your contacts by following these simple steps:

- Import your repaired PST file into MS Outlook
- Open MS Outlook

- Then press "Ctrl+Shift+F"
- "Find Message / Advanced Find" window will open. Please select "Contacts" under "Look For" tab
- Click on the "Browse" button and select the imported PST file
- Then, click "Find Now"
- Now you will be able to see all the contacts that you were able to preview with the software's Demo Version. You may select the entire contacts listed and drag it to your original contacts list, so that you may use it further.

## **7. Can I repair a corrupt PST file of size more than 2 GB ?**

Absolutely yes, this tool is capable of repairing PST files that are more than 2 GB.

- Please download the demo version and scan your PST file. You can preview all emails and other mailbox items which can be recovered through this tool.
- Please also ensure that you install Microsoft Outlook 2003 or higher for repairing such files

## **8. I want to analyze the repair process. Can I see the log report at a later stage?**

Certainly. The application gives you an option to save and view log reports at any point of time. To view and save log reports just follow the following steps:

- On the View menu, select 'View Log Report'.
- In The Saviour PST Repair box, click 'Save Log' and save it at a desired location for viewing it anytime.

# **Legal Notices**

## **Copyright**

The Saviour PST Repair software, accompanied user manual and documentation are copyright of **The Saviour**, with all rights reserved. Under the copyright laws, this user manual cannot be reproduced in any form without the prior written permission of The Saviour. No Patent Liability is assumed, however, with respect to the use of the information contained herein.

**Copyright © The Saviour. All rights reserved.**

## **Disclaimer**

The Information contained in this manual, including but not limited to any product specifications, is subject to change without notice.

**THE SAVIOUR PROVIDES NO WARRANTY WITH REGARD TO THIS MANUAL OR ANY OTHER INFORMATION CONTAINED HEREIN AND HEREBY EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE WITH REGARD TO ANY OF THE FOREGOING THE SAVIOUR ASSUMES NO LIABILITY FOR ANY DAMAGES INCURRED DIRECTLY OR INDIRECTLY FROM ANY TECHNICAL OR TYPOGRAPHICAL ERRORS OR OMISSIONS CONTAINED HEREIN OR FOR DISCREPANCIES BETWEEN THE PRODUCT AND THE MANUAL. IN NO EVENT SHALL THE SAVIOUR, BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL SPECIAL, OR EXEMPLARY DAMAGES, WHETHER BASED ON TORT, CONTRACT OR OTHERWISE, ARISING OUT OF OR IN CONNECTION WITH THIS MANUAL OR ANY OTHER INFORMATION CONTAINED HEREIN OR THE USE THEREOF.**

## **Trademarks**

The Saviour PST Repair® is a registered trademark of The Saviour.

Windows XP®, Windows 2003®, Windows Vista®, Windows 7®, Windows 8®, Windows 10® are registered trademarks of Microsoft® Corporation Inc.

All Trademarks Acknowledged.

All other brands and product names are trademarks or registered trademarks of their respective companies.

## **License Agreement**

### **The Saviour PST Repair**

#### **Copyright © The Saviour. INDIA**

All rights reserved.

All product names mentioned herein are the trademarks of their respective owners.

This license applies to the standard-licensed version of The Saviour PST Repair.

#### **Your Agreement to this License**

You should carefully read the following terms and conditions before using, installing or distributing this software, unless you have a different license agreement signed by **The Saviour**.

If you do not agree to all of the terms and conditions of this License then do not copy, install, distribute or use any copy of The Saviour PST Repair with which this License is included, you may return the complete package unused without requesting an activation key within 30 days after purchase for a full refund of your payment.

The terms and conditions of this License describe the permitted use and users of each Licensed Copy of The Saviour PST Repair. For purposes of this License, if you have a valid single-user license, you have the right to use a single Licensed Copy of The Saviour PST Repair. If you or your organization has a valid multi-user license, then you or your organization has the right to use up to a number of Licensed Copies of The Saviour PST Repair equal to the number of copies indicated in the documents issued by **The Saviour** when granting the license.

#### **Scope of License**

Each Licensed Copy of The Saviour PST Repair may either be used by a single person or used non-simultaneously by multiple people who use the software personally installed on a single workstation. This is not a concurrent use license.

All rights of any kind in The Saviour PST Repair, which are not expressly granted in this license, are entirely and exclusively reserved to and by The Saviour. You may not rent, lease, modify, translate, reverse engineer, decompile, disassemble or create derivative works based on The Saviour PST Repair nor permit anyone else to do so. You may not make access to The Saviour PST Repair available to others in connection with a service bureau, application service provider or similar business nor permit anyone else to do so.

#### **Warranty Disclaimers and Liability Limitations**

The Saviour PST Repair and all accompanying software, files, data and materials are distributed and provided AS IS and with no warranties of any kind, whether expressed or implied. You acknowledge that good data processing procedure dictates that any program including The Saviour PST Repair must be thoroughly tested with non-critical data before there is any reliance on it and you hereby assume the

entire risk of all use of the copies of The Saviour PST Repair covered by this License. This disclaimer of warranty constitutes an essential part of this License. In addition, in no event does The Saviour authorize you or anyone else to use The Saviour PST Repair in applications or systems where its failure to perform can reasonably be expected to result in a significant physical injury or in loss of life. Any such use is entirely at your own risk and you agree to hold The Saviour harmless from any and all claims or losses relating to such unauthorized use.

In no event shall The Saviour or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of or inability to use the software product or the provision of or failure to provide support services, even if The Saviour has been advised of the possibility of such damages. In any case, The Saviour's entire liability under any provision shall be limited to the amount actually paid by you for the software product.

## **General**

This License is the complete statement of the agreement between the parties on the subject matter and merges and supersedes all other or prior understandings, purchase orders, agreements and arrangements. This License shall be governed by the laws of the State of Delhi, India. Exclusive jurisdiction and venue for all matters relating to this License shall be in courts and fora located in the State of Delhi, India and you consent to such jurisdiction and venue. There are no third party beneficiaries of any promises, obligations or representations made by The Saviour herein. Any waiver by The Saviour of any violation of this License by you shall not constitute nor contribute to a waiver by The Saviour of any other or future violation of the same provision or any other provision of this License.

**Copyright © The Saviour. All rights reserved.**